

BeBetween

Terms of Service

For the BeBetween mobile application, website, and related services

RC2 | Effective August 5, 2026

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Public document

These Terms of Service (the “Terms”) govern access to and use of the BeBetween mobile application, website, software, and related services (collectively, the “Service”). By creating an account, accessing, or using the Service, you agree to these Terms. If you do not agree, do not use the Service.

1. Company and Service

The Service is provided by BeBetween.ai Corp., a Delaware corporation, with a mailing address at 3830 S. Hwy A1a Suite 4, Melbourne Beach, FL 32951. BeBetween uses artificial intelligence and connected services to help users capture, organize, transcribe, summarize, and act on calls, voicemails, contacts, CRM information, and related communications.

2. Eligibility and Accounts

Anyone who is at least 18 years old and legally capable of entering into a binding agreement may create an account. The Service is designed primarily for professionals and business users, but it is not restricted to them. You must provide accurate information, protect your credentials, and promptly report unauthorized account activity.

3. User Responsibilities

- Use the Service only for lawful purposes.
- Obtain all notices, permissions, and consents required to record, upload, transcribe, analyze, or share communications.
- Review AI-generated transcripts, summaries, tasks, and recommendations before relying on them.
- Maintain appropriate safeguards for any information you import, export, or synchronize with third-party systems.

4. Recording and Communications Compliance

Laws governing call recording, monitoring, interception, consent, privacy, employment, and professional communications vary by jurisdiction. Some jurisdictions require the consent of every participant. You are solely responsible for determining which laws apply and for providing legally sufficient notice and obtaining all required consent before using recording or processing features. BeBetween does not provide legal advice.

5. AI Features

The Service may use AI to transcribe speech, extract structured information, summarize communications, suggest follow-up actions, and support CRM workflows. AI output may be incomplete, inaccurate, or unsuitable for a particular purpose. You retain responsibility for reviewing output and for all decisions, communications, and actions based on it. BeBetween does not authorize its AI providers to train their models on customer content; current provider configurations use zero data retention and no model training, subject to applicable provider terms and technical availability.

6. User Content and License

You retain ownership of content you provide or authorize the Service to access, including recordings, voicemails, contacts, transcripts, notes, and CRM data (“User Content”). You grant BeBetween a limited, non-exclusive, worldwide license to host, copy, transmit, process, display, and otherwise use User Content only as reasonably necessary to operate, secure, troubleshoot, support, and improve the Service, provide requested integrations, comply with law, and enforce these Terms. This license does not permit third-party foundation-model training on User Content.

7. Third-Party Services

The Service may interoperate with third-party services such as Apple, Supabase, Fly.io, ElevenLabs, Anthropic, Wise Agent, Loops, PostHog, and Sentry. Your use of a third-party service may also be governed by that provider’s terms and privacy practices. BeBetween is not responsible for third-party systems outside its reasonable control.

8. Privacy

The BeBetween Privacy Policy describes how personal information is collected, used, disclosed, retained, and deleted. It is incorporated into these Terms by reference and is available at the privacy-policy URL published on the Service and in the App Store listing.

9. Current Free Service and Future Paid Features

The Service is currently offered without charge. BeBetween may introduce paid plans, premium features, or subscriptions in the future. Pricing, billing terms, renewal terms, and cancellation procedures will be disclosed before any charge is imposed. Where Apple in-app purchase is used, Apple’s applicable payment, subscription, cancellation, and refund rules will apply.

10. Acceptable Use

- Do not violate law or the rights of others.
- Do not record or process communications without required consent.
- Do not upload malware, probe security, interfere with the Service, or bypass access controls.
- Do not reverse engineer the Service except where law expressly permits it.
- Do not use the Service to harass, defraud, impersonate, discriminate against, or harm another person.
- Do not use output as a substitute for legal, medical, financial, or other licensed professional advice.

11. Intellectual Property

The Service, software, interfaces, documentation, trademarks, logos, and other BeBetween materials are owned by BeBetween or its licensors. Subject to these Terms, BeBetween grants you a limited, revocable, non-exclusive, non-transferable license to use the Service for its intended purpose.

12. Availability and Changes

The Service may be modified, suspended, interrupted, or discontinued. BeBetween does not guarantee uninterrupted operation or compatibility with every device, carrier, CRM, email system, or third-party service. We may update the Service and these Terms to reflect product, legal, security, or operational changes.

13. Suspension and Termination

You may stop using the Service at any time and may initiate account deletion through the in-app account settings. BeBetween may restrict, suspend, or terminate access for a material breach, unlawful use, security risk, nonpayment of future fees, or when required by law. Provisions that by their nature should survive termination will survive.

14. Disclaimers

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE SERVICE IS PROVIDED “AS IS” AND “AS AVAILABLE.” BEBETWEEN DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, AND UNINTERRUPTED AVAILABILITY. SOME JURISDICTIONS DO NOT ALLOW CERTAIN DISCLAIMERS, SO SOME OF THESE TERMS MAY NOT APPLY TO YOU.

15. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, BEBETWEEN AND ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, CONTRACTORS, AND LICENSORS WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR LOST PROFITS, REVENUE, DATA, GOODWILL, OR BUSINESS OPPORTUNITY. BEBETWEEN’S TOTAL LIABILITY ARISING OUT OF OR RELATING TO THE SERVICE WILL NOT EXCEED THE GREATER OF (A) AMOUNTS YOU PAID TO BEBETWEEN DURING THE 12 MONTHS BEFORE THE EVENT GIVING RISE TO LIABILITY OR (B) US\$100. THESE LIMITATIONS DO NOT APPLY WHERE PROHIBITED BY LAW.

16. Indemnification

To the extent permitted by law, you agree to defend, indemnify, and hold harmless BeBetween and its affiliates, officers, directors, employees, contractors, and licensors from claims, damages, liabilities, and expenses arising from your User Content, unlawful recording or processing, misuse of the Service, violation of these Terms, or infringement of another person’s rights.

17. Governing Law and Venue

These Terms are governed by Delaware law, without regard to conflict-of-laws principles. Unless applicable law requires otherwise, disputes arising from these Terms or the Service will be brought exclusively in the state or federal courts located in Delaware, and the parties consent to those courts. Mandatory consumer rights that cannot be waived remain unaffected.

18. Electronic Communications

You consent to receive operational communications electronically, including account notices, security alerts, service updates, transactional emails, and legal notices. Loops is used for transactional email only. Marketing communications, if introduced, will be handled under separate consent and opt-out requirements.

19. General Terms

These Terms and the Privacy Policy constitute the entire agreement regarding the Service, except for any separate written agreement signed by BeBetween. If any provision of these Terms is found by a court of competent jurisdiction to be invalid, illegal, or unenforceable, such provision shall be modified to the minimum extent necessary to make it valid, legal, and enforceable while preserving its original economic and legal intent. If such modification is not possible, the invalid or unenforceable provision shall not affect or impair the validity, legality, or enforceability of any other provision of these Terms, all of which shall remain in full force and effect. Specifically, if any court determines that the Limitation of Liability [Section 15], Indemnification [Section 16], or Governing Law [Section 17] sections are unenforceable as written, the parties agree that such clauses are material to this agreement and shall be rewritten by the court to provide BeBetween with the maximum legal protection and financial caps permitted under applicable law. Failure to enforce a provision is not a waiver of any provision. You may not assign these Terms without BeBetween's consent; BeBetween may assign them in connection with a merger, financing, reorganization, or sale of assets.

20. Contact

BeBetween.ai Corp.

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(973) 699-8100

Legal and privacy: Privacy@bebetween.com

Support: Support@bebetween.com

Website: <https://www.bebetween.com>